NC LIVE Resources to Meet Career and Small Business Information Needs

Christy Earp, Wilkes Community College
Heather Klein, NC LIVE
Today’s Session

- Part 1: Overview of NC LIVE–provided resources that meet common career and business information needs
- Part 2: Collaboration Case Study: The Library and JobLink at Wilkes Community College
- Questions
You will be able to:

- Describe NC business and career resources, and the kind of information needs they can meet
- Understand the benefits of encouraging use of these resources across campus departments
- Be inspired to use these resources in your library, and in outreach across your campus
About NC LIVE

- NC LIVE is: Libraries Working Together
- 201 Libraries, 4 Communities of Interest
- $3.5 Million Online Resources
Why Career and Business Resources?

- Mission: “NC LIVE helps member libraries better support education, **enhance economic development**, and improve the quality of life of their communities.”
NC LIVE Career Resources

Learning Express Library
Job & Career Accelerator
Welcome to LearningExpress Library!

Whatever your goal, LearningExpress Library's resources will help you succeed. Each of our Learning Centers offers the practice tests, exercises, skill-building courses, eBooks, and information you need to achieve the results you want—at school, at work, or in life. Looking to land a job? You'll find an entire Learning Center dedicated to helping you get the one that's right for you.

Get Started Now!

Choose a Learning Center on the left to begin exploring.

-or-

Click to browse the complete list of Learning Centers.

-or-

Click to browse the complete list of eBooks.

Returning User Login:
Username: 
Password: 
Forgot your password?

Login

New Users:
Begin using LearningExpress Library now!

Register
Learning Express Library: Practice Tests

- Practice academic or licensing exams
- Immediate scoring, complete answer explanations, and an individualized analysis of your results
- ASVAB
- GED
- NCLEX
- CDL
- PRAXIS
- Certified Nursing Assistant
- MANY more!
Software Tutorials

SUMMARY
“Working with Tables”
Choose your tests, courses, and eBooks from the categories below:

- **Personal Finance Skills Improvement**
- **Public Speaking Skills Improvement**
- **Math and Reasoning Skills Improvement**
  - Algebra Practice
  - Algebra Skills Success Courses
  - Data Analysis and Probability Practice
  - Geometry Practice
  - Logic and Reasoning Practice
  - Math Fundamentals Practice
  - Math Skills Success Courses
  - Math Word Problems Practice
  - Measurement and Conversion Practice
  - Quantitative Comparison
  - Statistics Practice
  - Trigonometry Practice
- **Reading Comprehension Skills Improvement**
- **Science Skills Improvement**
- **Vocabulary and Spelling Skills Improvement**
- **Writing and Grammar Skills Improvement**
- **Graduate School Entrance Exams Preparation**
- **Technical and Career College Skills**
Workplace Improvement

Courses and PDF eBooks on networking, goal-setting, job-searching, even business writing and public speaking!

100 Conversations for Career Success
Master what to say and how to say it during your job search! more info

Career Changer's Manual
This eBook is designed for anyone—from recent graduates to seasoned professionals—deciding to change focus for a better future. more info

Career Course: Determining What You Want from Your Career
It is important to understand yourself and what you are looking for in a career. This course will help you define your goals so that you find the job that’s perfect for you. more info

Career Course: Job Search and Networking Skills
The job search can be overwhelming, and there are many ways you can research job positions. This course explains how to use the resources available to you, including how to select a mentor. more info

Search Smart and Get Ahead
To succeed in the workplace, your opinions have to be taken seriously, and this guide will make that happen… more info

Social Networking for Career Success
Learn how to create and promote your online brand and achieve success in your chosen career field. more info
Helping Job Seekers Get Hired, Every Step of the Way

Job & Career Accelerator is the industry's most comprehensive, online job search system that puts job seekers on the Fast Track to getting hired.

The Fast Track to Getting Hired!
ASSESS
Work-related interests and suitable careers

EXPLORE
Over 1,000 detailed occupation profiles

FIND
Jobs and internships from over 5 million listings

PREPARE
Professional resumes and cover letters

GET HIRED
Organize, manage, and track the entire process
Welcome to Job & Career Accelerator—your easy-to-use online resource for finding the job that's perfect for you!

- Search for a Job
- Write my Resume
- Write my Cover letter
- Learn a Computer Program
- Fill Out a Job Application
- Explore Careers

Tip Wizard
Tips & Advice

Follow The Tip Wizard!
The Tip Wizard provides expert advice to help you get the most out of your job search. Don't forget to read what it has to say!

Give Your Feedback
Answer a quick survey and your organization may win a LearningExpress book, given away monthly!
Occupation Matcher

When you complete a set of questions, click **Next** to continue to the next page. You may save and bookmark your progress any time by clicking **Save & Finish Later**. You may change or review your answers any time by clicking **Previous**. When you have finished answering all the questions, click **Submit My Answers** to view your occupation matches.

<table>
<thead>
<tr>
<th></th>
<th>Like</th>
<th>Unsure</th>
<th>Dislike</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Occupation Matcher

When you complete a set of questions, click Next to continue to the next page. You may save and bookmark your progress any time by clicking Save & Finish Later. You may change or review your answers any time by clicking Previous. When you have finished all the questions, it will take you to a page to view your matches.

Primary Occupation Matches
Secondary Occupation Matches
Explore In-Demand Occupations
Explore by Occupation Groups
Search by Keyword
Transportation, Storage, and Distribution Managers

Occupation Description:
Plan, direct, or coordinate transportation, storage, or distribution activities in accordance with governmental policies and regulations.

Wages and Trends:

<table>
<thead>
<tr>
<th></th>
<th>Average Salary</th>
<th>Number Employed</th>
<th>Projected Growth</th>
<th>Job Openings</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td>$79,490</td>
<td>94,000</td>
<td>+8.3%</td>
<td>4,000</td>
</tr>
<tr>
<td>North Carolina</td>
<td>$79,040</td>
<td>2,590</td>
<td>+9.4%</td>
<td>230</td>
</tr>
</tbody>
</table>

Change State: North Carolina

Projected Growth is based on period 2008-2018.
Job Openings refer to the average annual job openings due to growth and net replacement.

Source: Bureau of Labor Statistics and state governments.

Remember!
Reported wages are averages from across the nation or a selected state. Actual salaries will vary depending on location, experience, company, and other factors. Use average salaries as a guide when evaluating an occupation, not when negotiating a salary. You might be able to get paid more than the average!

Evaluate occupations wisely. Projected growth means more job openings within this field are likely. Don’t forget to consider the total number employed. Some occupations may show high growth, but the actual number of employed may be small—meaning fewer job openings.
Based on this occupation and location, available jobs in this and closely related occupations are listed below. Click on any job title to view, save, or print the complete listing.

Job Title, Skills, or Company Name
"home health aide"

City, State; State; or ZIP (optional)  Within:
Wilmington, NC  15 miles

Search Jobs

IMPORTANT: The jobs listed below are posted by third party websites, including employers, recruiters, and job boards, and are not directly affiliated with LearningExpress, LLC and Job & Career Accelerator.

"home Health Aide" Jobs - Wilmington, NC  Viewing 1-10 of 25 jobs

Pages: 1 2 3

- **Home Health Aide - HH - NHRMC Home Care**
  New Hanover Regional Medical Center-Wilmington, NC
  **Home Health Aide - HH - NHRMC Home Care Department**: NHRMC Home Care Schedule: full-time Shift: ENTERSCHED Hours: Job ... care services as necessary to meet the patient’s needs. The home health aide is responsible for observing patients,...
  13 days ago from Bright.com

- **Home Health Aide (HHA)**
  Interim Healthcare-Wilmington, NC
  Description: We have a career thats a perfect fit for you. Interim HealthCare provides the flexible assignments you need to fit your life and your priorities. As America’s largest provider of healthcare staffing and home health care...
  6 days ago from Hospital Jobs Online

- **Hiring CNAs, Home Health Aides, Homemakers and Companions**
  Interim Healthcare-Wilmington, NC
  Interim HealthCare has many great opportunities across the country. Some of these include Registered Nurse, RN, Licensed Vocational Nurse, LVN, Licensed Practical Nurse, Home Health Aide, Home Health Companion, Home Health Nurse, and more.
  6 days ago from Hospital Jobs Online

Tip: Not satisfied with your results? Then try again.
You can always change your search to find the right match. If you're looking for a job as a Police Officer and have already entered the keyword Policeman, try entering Police Officer and see what happens. You can also change the location to see if there are jobs in nearby areas.
Searching for Jobs

Where do job postings come from?

• All major job portals
• Regional and local job boards
• Recruiter and agency websites
• Government websites
• Online classified ads from local newspapers and online communities
• And even corporate websites
## Tools to Get Hired

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Links</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Resume</strong></td>
<td>Create effective resumes to get the job you want.</td>
<td><a href="#">Build New Resume</a></td>
</tr>
<tr>
<td><strong>Cover Letter</strong></td>
<td>Write compelling Cover letters that will get you noticed.</td>
<td><a href="#">Build New Cover Letter</a></td>
</tr>
<tr>
<td><strong>View Other Letters</strong></td>
<td>Review examples of many types of job search letters, to help you create professional responses for every situation.</td>
<td><a href="#">View Other Letters</a></td>
</tr>
<tr>
<td><strong>About Job Applications</strong></td>
<td>Step-by-step guidance and tips for completing print and online job applications.</td>
<td><a href="#">Begin</a></td>
</tr>
<tr>
<td><strong>About Interviews</strong></td>
<td>Learn the essentials of successful interviewing.</td>
<td><a href="#">Begin</a></td>
</tr>
<tr>
<td><strong>Popular Software Tutorials</strong></td>
<td>Self-paced tutorial courses on the most common software and operating systems used in the workplace.</td>
<td><a href="#">Begin</a></td>
</tr>
<tr>
<td><strong>Quick Tips</strong></td>
<td>Helpful advice and checklists for every step of your job search.</td>
<td><a href="#">Begin</a></td>
</tr>
</tbody>
</table>
A great resume grabs people’s attention and makes them want to learn more about you. **Job & Career Accelerator** works with you to build a resume that’s sharp, focused, and just right for the job you’re seeking. Just follow these easy steps:

1. **Name your resume**
2. **Describe your resume (optional)**

Do you already have a resume and want to access it in **Job & Career Accelerator**? No problem, just click here:

Upload My Resume

Your answers to the following questions are important. They’ll help the innovative **Resume Builder** get to know you better and provide personalized guidance and advice as you build a resume that highlights your background, skills, and goals.

2. **Which of the following best describes your current experience level?**
   - I’m a new job seeker with little or no previous work or related educational experience.
   - I’m currently enrolled in an undergraduate, technical, or vocational program and I’m working towards a degree or certification.
   - I’m a recent graduate of a college, technical, or vocational program.
   - I’m an entry-level job seeker with less than two years of work experience.
   - I’m a mid-level job seeker with between two and eight years of work experience.
   - I’m an experienced job seeker with more than eight years of work experience.
   - I’m looking for a research or academic job.
   - None of the above

3. **Do any of the following describe your current work situation? If not, choose “No.”**
   - I have a gap of six months or longer in my work history.
   - I’m transitioning from the military to the civilian workforce.
   - I’m eager to change careers.
   - No.

4. **Select the category that best describes your target job.**

Select a Job Family ▼
Resources

The following is a list of documents for you to print, write down your information on, and have with you - whether you apply for a job in person or online.

**Job Application Checklist**

Use this checklist to gather the information and documents that employers typically want you to provide on job applications.

**Job Application Worksheet**

Print out these pages and fill in the necessary information, so you have all your important information in one place when you fill out a job application. It is not to be given to an employer.

**Sample Job Application**

This sample application gives you an idea of the information you will need to properly fill out an application for employment. Download the application to use as a guide or practice with when completing a job application.
NC LIVE Business Resources

Small Business Reference Center
Business Source Complete
Hoover’s
SimplyMap
NC LIVE Presentations to NC SBCN

- Participated in six regional meetings of the North Carolina Small Business Center Network (NC SBCN)
- Three-hour workshop aimed to help train Small Business Center staff on business research materials available through their libraries
Meet Sarah

- Recent graduate of the Landscape Gardening AAS program at CFCC
- Wants to start her own landscaping business
- Working with Small Business Center coach
- Information needs: Starting to write a business plan
NC LIVE business resources are complementary: they are more powerful when used together.

- Small Business Reference Center: Getting started learning about business
- Business Source Complete
- Hoover’s
- SimplyMap
Small Business Start-Up Kit

1. Choosing a Legal Structure
2. Picking a Winning Business Name
3. Choosing a Business Location
4. Drafting an Effective Business Plan
5. Pricing, Bidding, & Billing Projects
6. Federal, State, & Local Start-Up Requirements
7. Risk Management
8. Paying Your Taxes
9. Laws, Taxes, & Other Issues for Home Businesses
10. Entering Into Contracts & Agreements
11. Bookkeeping, Accounting, & Financial Management
12. Small Business Marketing 101
13. E-Business: Selling & Marketing Online
14. Planning for Changes in Ownership
15. Building Your Business & Hiring Workers
16. Getting Professional Help

Resources & Contact Information
Start-up Forms

   ![Images](Image1.png)

   Add to folder

   PDF Full Text (3.1MB)


   ![Images](Image2.png)

   Add to folder

   PDF Full Text (1.2MB)


   ![Images](Image3.png)
NC LIVE business resources are complementary: they are more powerful when used together.

- Small Business Reference Center
- Business Source Complete: Business Journal Research
- Hoover’s
- SimplyMap
Business Source Complete

Searching: Business Source Complete | Choose Databases

- Keyword
- Company
- Industry
- Author
- Publication
- Subject

Search Options | Basic Search | Advanced Search | Visual Search | Search History

Browse:

Business Videos
Harvard Faculty Seminar Series...

Industry Profiles
Overview, market value...

Author
Browse the author index...

Company Information
Detailed company information...

Market Research Reports
Market insight, emerging trends...

Company Profiles
Detailed company information and analysis...
NC LIVE business resources are complementary: they are more powerful when used together.

- Small Business Reference Center
- Business Source Complete
- **Hoover’s: Competitive Research**
- SimplyMap
**Business Trends**

**Outdoor Living** — More homeowners are transforming their backyards into outdoor living spaces. Hardscaping such as decks and patios, irrigation, lighting, and other features has changed the traditional landscaping installation from lawn care into complex and expensive construction projects. Landscaping companies can benefit from these types of design and installation jobs.

**Population Growth Boosts Irrigation Installations** — The rapid population growth in the dry states of the South and West has increased demand for both household and commercial irrigation systems. Maintaining those installations will create continuing opportunities for landscape companies.

**Customer Consolidation Promotes Industry Consolidation** — The growth of regional and national landscaping companies has been spurred by the growth of real estate companies and the desire of real estate managers to reduce the number of vendors they deal with. Companies like Brickman and TruGreen tout their ability to provide services to customers with properties in many locations.

**Industry Opportunities**

**Ecoscaping** — Increasing concern for environmental issues could create demand for sustainable and eco-friendly landscaping services. Homeowners may choose to incorporate native plants that require less water and chemical treatments than traditional lawns. Ecoscaping designs can also utilize water efficient irrigation systems and pondless water fixtures. For commercial buildings, creating rooftop green spaces is one design concept that can reduce energy use while improving urban environments.

**More Outsourcing by Companies, Small Municipalities** — The landscaping industry has grown rapidly in recent years partly because it offers a specialized service that customers want to outsource. While highly specialized land owners like golf courses still typically retain their own landscaping staff, the seasonal need for services, cost of equipment, and greater complexity of landscape installations have encouraged companies and towns to outsource to landscaping companies.

**Additional Customer Services** — Some landscaping companies have expanded the range of services they offer. Many landscaping customers, such as building owners or managers, also need building maintenance, janitorial services, pest control, and security services. Because of their experience managing a low-paid workforce and existing relationships, landscaping companies may be well positioned to provide these services to customers.
<table>
<thead>
<tr>
<th>Company Name</th>
<th>Location</th>
<th>Location Type</th>
<th>Sales ($ Mil)</th>
<th>Employees</th>
<th>SIC</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freeman Landscape, Inc.</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>4.30M</td>
<td>70</td>
<td>07829903 Landscape contractors</td>
<td>+1-910-796-1166</td>
</tr>
<tr>
<td>Hardee Landscape &amp; Irrigation Inc</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>0.78M</td>
<td>13</td>
<td>07829903 Landscape contractors</td>
<td>+1-910-395-0955</td>
</tr>
<tr>
<td>Parker Landscaping Inc</td>
<td>Castle Hayne NC United States</td>
<td>Single Location</td>
<td>0.78M</td>
<td>15</td>
<td>07829903 Landscape contractors</td>
<td>+1-910-675-3634</td>
</tr>
<tr>
<td>Harris Landscape Services, Inc</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>0.75M</td>
<td>12</td>
<td>07820101 Garden maintenance services</td>
<td>+1-910-794-4020</td>
</tr>
<tr>
<td>C V E E Inc</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>0.59M</td>
<td>10</td>
<td>07820203 Lawn care services</td>
<td>+1-910-452-0090</td>
</tr>
<tr>
<td>Mae Enterprises</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>0.54M</td>
<td>9</td>
<td>07820200 Lawn services</td>
<td>+1-910-452-2642</td>
</tr>
<tr>
<td>LLOYDS OF LANDSCAPE LTD</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>0.54M</td>
<td>8</td>
<td>07829903 Landscape contractors</td>
<td>+1-910-686-4984</td>
</tr>
<tr>
<td>Seacoast Landscaping LLC</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>13</td>
<td>07829903 Landscape contractors</td>
<td>+1-910-256-6671</td>
<td></td>
</tr>
<tr>
<td>Double R LLC</td>
<td>Wilmington, NC 28408, United States</td>
<td>3 S Ridge Ln</td>
<td>10</td>
<td>07820203 Lawn care services</td>
<td>+1-910-686-5131</td>
<td></td>
</tr>
<tr>
<td>Good Earth Associates</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>6</td>
<td>07829903 Landscape contractors</td>
<td>+1-910-675-1003</td>
<td></td>
</tr>
<tr>
<td>Cape Fear Landscaping, LLC</td>
<td>Wilmington, NC 28408, United States</td>
<td>3 S Ridge Ln</td>
<td>8</td>
<td>07830000 Ornamental shrub and tree services</td>
<td>+1-910-443-0399</td>
<td></td>
</tr>
<tr>
<td>Kames Lawn Care</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>10</td>
<td>07820200 Lawn services</td>
<td>+1-910-452-7969</td>
<td></td>
</tr>
<tr>
<td>Hambone's Lawn Maintenance</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>10</td>
<td>07820203 Lawn care services</td>
<td>+1-910-792-1791</td>
<td></td>
</tr>
<tr>
<td>Fitness Tree Services Inc</td>
<td>Wilmington NC United States</td>
<td>Single Location</td>
<td>0.34M</td>
<td>7</td>
<td>07830000 Ornamental shrub and tree services</td>
<td>+1-910-796-6507</td>
</tr>
</tbody>
</table>
NC LIVE business resources are complementary: they are more powerful when used together.

- Small Business Reference Center
- Business Source Complete
- Hoover’s
- SimplyMap: Location Research
I have decided to specialize in installation of organic fruit and vegetable gardens. My research tells me my clients are likely to be households with incomes over $100,000.

What neighborhoods should I target with my advertising?
Webinars!

- LIVE or ARCHIVED, completely free
- Taught by vendor trainers

Upcoming: Small Business, Business Searching, Legal Reference Center, and more

To sign up, go to [http://nclive.org/librarystaff](http://nclive.org/librarystaff) or the NC LIVE tab of the Train Station
Wilkes Community College

North Carolina

JobLink Career Center

Career Planning, Training & Placement Services

get REAL

Resources, Employment, Advancement and Learning
Wilkes JobLink Career Center

Information and resource center serving dual customers: individuals seeking employment and training and businesses needing qualified applicants.

One-stop service center with a comprehensive range of services to job seekers and businesses, providing training and job placement.
Get Real Youth Services

- *Get REAL* serves young adults between the ages of 16–21 who meet income guidelines and have a barrier to their education / employment.

*Pregnant/parenting, high school dropouts, offenders, youth who performing below a 9th grade level in reading or math, and youth who are homeless, runaways or foster children.*
Get Real Youth Services

- Scholarships
- Workshops
- Internships
- Job Shadows
- Trips
- Career Exploration
- Job Search
- Transportation
- Child Care
- Volunteer Opportunities
- Leadership Development Opportunities
- Incentives
How Does JobLink Use Job & Career Accelerator?

- Workshops for groups
- Referrals to individuals
- Recommendations to other departments (NC Division of Workforce Solutions, formerly ESC)
How Does Get Real Use Job & Career Accelerator?

- Workshops for groups
- Referrals to individuals

Rebekah Gardner plans to incorporate one-on-one instruction to *Job & Career Accelerator* into the Get Real program soon.
Get Real Homeschool Workshop

- 10th–12th grade students and parents
- Career counseling, college preparation
- Serves as “guidance counselor”

Feedback: Parents have commented that they are continuing to use Job and Career Accelerator with their children.
[Job & Career Accelerator] is a super great way for high school students to get prepared in a REAL way for the future.

—DeAnna Bumgarner Lovette, Homeschool Parent
Learning Express Library

- Occupational test preparation: CNA practice exams, TEAS exam, RN entrance exam.
Occupational test preparation: CNA practice exams, TEAS exam, RN entrance exam.
Learning Express Library

- Occupational test preparation: CNA practice exams, TEAS exam, RN entrance exam.
“I used the Learning Express Library to teach myself more about Microsoft Office in order to qualify for more jobs.”—Sandra, JobLink participant
Learning Express Library

“I used [Learning Express Library] to teach myself more about Microsoft Office in order to qualify for more jobs.”—Sandra, JobLink participant
Popular Software Tutorials

These interactive tutorial courses will take your computer skills to the next level, while allowing you to learn at your own pace.

These courses require Adobe Flash Player 8.0 or higher. [Click here to download Adobe Flash Player.]

Choose your tests, courses, and eBooks from the categories below:

- Adobe Dreamweaver Courses
- Adobe Flash Courses
- Adobe Illustrator Courses
- Adobe Photoshop Courses
- Corel WordPerfect Courses
- Microsoft Access Courses
- Microsoft Excel Courses
- Microsoft Outlook Courses
- Microsoft PowerPoint Courses
- Microsoft Project Courses
- Microsoft Publisher Courses
- Microsoft SharePoint Designer Courses
- Microsoft Visio Courses
- Microsoft Word Courses
- Windows and Mac Operating Systems Courses
Benefits

- Real-time employment information.
- Great for students who don’t have access to career counselors.
- *Job & Career Accelerator* layout is very user friendly.
- Tutorials are very helpful.
- At home access.
- “Definitely meets my expectations!” *Rebekah Gardner, Get Real*
Challenges

- The layout of *Learning Express Library* can be overwhelming.
- Creating and remembering login information can be challenging for folks to whom computer access is not always available.

USERNAME: ________________
PASSWORD: ________________
Final Thoughts . . .

- Simplicity
- Free
- All participants benefited
- “Perpetual” access
Your Schools . . .

- Free Access
- Librarians are a great resource

- Most counties have JobLink
- Goodwill, NC Division of Workforce Solutions
- Career Counselors
- Student Support Services: SAGE (Supporting Academic Goals for Education)
Thank You! Questions?

- Christy Earp, Pardue Library, Wilkes Community College
  christy.earp@wilkescc.edu

- Heather Klein, NC LIVE
  heather@nclive.org