Getting Started ONLINE @ the CFCC Library

⇒ Scan the Library's website: https://cfcc.edu/library/

You'll find our hours, contact information, policies, daytime and "after hours" chat help and links to all of our online resources. Need a couple of items for your research project? Start with Summon:



⇒Choose Databases & eResources



- Start with a good general database, like ProQuest Central.
- Keep your initial search simple—it defaults to "Full Text."
- Select other limits (such as peer-reviewed, scholarly journals, and publication date, etc.), as needed, to narrow your results.
- ➤ Look at the "Related searches" for ideas on common search phrases.
- Use the database tools—Email, Print, Cite—once you have a good results list.



⇒ Get Library help when the Library is closed.



- Follow the "Research Guides" link to see suggested resources and search strategies for your specific academic program.
- The <u>Library Info Guide</u> (http://libguides.cfcc.edu/Library-Info) can help you with general topics such as Avoiding Plagiarism, Citation Help, or Information Literacy (evaluating web resources). There's even a <u>Guide for Online Learning</u> (http://libguides.cfcc.edu/Online-Learning).
- ➤ To email your question to a CFCC Librarian, choose the "Ask a Librarian" button. The email address is: lrcref@cfcc.edu. Or call us and we'll help you over the phone: 910.362.7034. Leave a message with your phone number or email to receive contact back from a CFCC librarian.
- Prefer to Chat? The "Chat with a Librarian" link starts a live chat with a librarian who can help with your question(s). During the day, this will be with a CFCC librarian. Even after hours, M-F 5:00 pm to 8:00 am and Saturday & Sunday 8:00 am to midnight, you can chat with a helpful librarian!

To get answers online, <u>EMAIL/CHAT WITH A LIBRARIAN</u> (<u>https://cfcc.edu/library/email-chat-with-a-librarian/</u>)

EMAIL / CHAT WITH A LIBRARIAN

EMAIL A CFCC LIBRARIAN

Send an email (responses within 24 hours excluding weekends and holidays)

Ask a Librarian

CHAT WITH A LIBRARIAN ONLINE

Get Answers to Your Questions

Chat with a Librarian

Chat service is available overnight Mondays – Fridays 5pm – 8am and Saturdays & Sundays 8am-Midnight. No chat service on holidays. Connect with a Librarian now! During this period when the CFCC Library facilities are CLOSED, you can chat with a librarian from 8am on Monday through Friday at 5pm and 8am to Midnight on the weekends.

NO chat service on holidays.